

Subject: Temporary Deviation Authorization (TDA) – Ignition Module

Date: 06/06/23

Region: U.S., LATAM

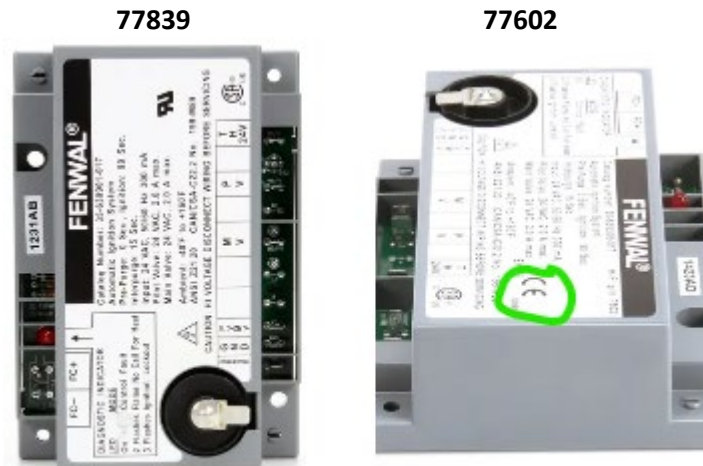
Model Affected: EEG-14X, EEG-16X, EEG-24X, LVG-10X, LVG-20X, OFG-32X, OFG-34X, OGA-32X, PFG-600, PFG-690, PFG-691

Summary

Due to continued global supply chain constraints, a Temporary Deviation Authorization (TDA) is necessary to prevent operator impact. Henny Penny will be using our CE-rated ignition module P/N 77602, in place of our normal UL-rated module P/N 77839 when necessary.

What do you need to know?

The form, fit, and function of P/N 77602 is the same as P/N 77839. The only visual difference is the “CE” designation on P/N 77602’s label. See below.



What do you need to do?

Nothing different. Continue to order P/N 77839 ignition module as normal. Depending on availability, you may receive the P/N 77602 ignition module instead. **IMPORTANT: There will be no price difference as long as your order states that you ordered P/N 77839.**

Warranty

Parts includes a 90-day parts warranty from the date of install.

Questions

For further information, please contact Technical Services using one of the following options:

Email: technicalservices@hennypenny.com

Call:

- U.S. and Canada: +1-800-417-8405
- Global: +1-937-456-8405

Text: +1-937-456-8405

[Live chat](#) via the Henny Penny website, extranet, or customer support website.

Try our Henny Penny Service YouTube Channel: www.youtube.com/hennypennyservice.